

INDOOR VISITATION FACT SHEET

Outdoor visits will be available during Phase 3 of the State of Illinois LTC Reopening Plan

Outdoor visits remained the preferred option during Phase 3 due to decreased risk of exposure to COVID-19 for all residents and staff in our facility. When weather or other circumstances do not allow for outdoor visits, indoor visits may be scheduled.

Indoor Visiting Hours: Monday – Friday 9:00 a.m. – 3:00 p.m.

Evening/weekend visits available upon request as staffing/circumstances allow.

- Visits are by appointment only. Please call the facility to schedule a visit. Each indoor visit will be limited to 30 minutes to allow for thorough cleaning/disinfection between scheduled visits.
- Visitors must be at least 18-years old and are limited to parents, guardians, siblings, and individuals listed on the guardian's approved visitation list. Residents may have up to two visitors at a time, but visitors must be from the same household if visiting together. (Exceptions may be made for compassionate care visits.)
- Visitors must remain in the designated meeting area, and will not be able to use the building's facilities (restrooms, water fountains, etc.)
- Visitors must be pre-screened on the phone by facility staff between 12-24 hours before their appointment time and be screened in person by facility staff at the time of their appointment.
- Visitors with any of the CDC COVID-19 Symptoms (<https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html>) should not visit the facility! Please review the symptom list each time before coming to Marklund as the listed symptoms may change.
- Visitors must notify the facility's Administrator or Director of Nursing immediately if they develop any of the COVID-19 symptoms listed on the CDC website within the **three days** following their visit.
- Residents with any of the COVID-19 symptoms listed on the CDC website will not be able to have in-person visits. Virtual visitation may be possible as an alternative for some of these situations.

All visitors must wear a **face covering/face mask at all times** when on Marklund property for a visit, maintain a **distance of at least 6 feet** from residents, and practice proper **hand hygiene** as directed by Marklund staff.

