



MHC Spring 2019 News Letter

A letter from the Administrator

Greetings and Happy Spring!!

It has been a long winter for all of us on campus; our maintenance staff did an amazing job keeping our campus safe and warm for residents and staff. We are looking forward to the many upcoming events on and off campus in the upcoming warmer months. In January, we launched the new caregiver schedule offering more scheduling options for our staff, and consistent staff in the homes for our residents. We started the year with 17 fulltime openings and 15 part-time positions. I am pleased to share that we are down to 4 fulltime openings and 11 part-time!!! We have improved our turnover rate from 104% to 68%. Thanks to all of our families for your efforts in welcoming all of our new team members!!

Our **House of the Month** contest, supported by donations from parents and guardians continues to be a huge success, building teamwork in the homes and classrooms alike. Donations can be made at the front desk, in an envelope, clearly marked "House of the Month." Donations for marked "Staff Appreciation" will go toward the upcoming PSP appreciation week in June and Nurse's Week in May.

Please join me in welcoming Brittany Sullivan in her new role as Assistant Administrator!! Brittany was previously our Social Services Program Manager and assumed her new role in January. She will continue to oversee the QIDP/Group Home Managers and assume oversight of the Campus in my absence (vacation time for example).

I would again like to encourage our families to reach out to your QIDP/Group Home Manager if you would like to participate in any outings with your loved one or participate in Group Home Pot Luck Dinners. We are finding that many of the homes enjoy these "family" opportunities to get to know each other as well as the staff and other residents in the home.

Lastly, if you have any question or concern, please feel free to reach out to me directly as soon as an issue arises. There are many things that can be solved with a quick phone call or email; if something isn't working, I can't fix it if I don't know about it. Communication is so very important to ensure that accurate and factual information is being relayed to the appropriate parties. I am always available and it is my pleasure and privilege to ensure that your loved ones are being served with the best care that can be provided.

Best,
Krissy

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Upcoming Events

- April 13th Knights of Columbus Easter Party at DuPage County Fairgrounds
- April 28th Run, Walk and Roll Bloomingdale 5K
- April 28th Naperville Presbyterian Church Youth Choir MHC Multi-Purpose Room 1:30 to 3:30 pm
- May 5th Parent Council Meeting MHC Board Room at 1:00 pm
- May 6th Nursing Appreciation Week
- June 8th Summer Games
- June 13th Nursing Assistant Appreciation Week
- June 15th Parent Meeting with Krissy and Gil at 10:00 am



Social Services Update

Hello and Happy Spring!!! I am hopeful that warmer weather is finally headed our way!

There have been some changes to the Social Services role. I would like to welcome Natalie Rubino as the Social Services Manager. She will be taking over admissions, discharges, insurance concerns, and guardianship as I have moved in to the Assistant Administrator position. She can be reached at nrubino@marklund.org or 630-593-5484. Please feel free to reach out to me regarding any concerns with the QIDPs/Group Home Managers, staffing concerns, and resident concerns.

I am also happy to announce that Bernadette Pauls will be taking over the role of QIDP/Group Home Manager at Sayers Home beginning April 7th 2019. Please continue to reach out to me regarding Sayers Home until she is settled in her new position. Bernadette has been with Marklund for over a year working as a PSP at Richard Home. We are very excited to have her joining our team.

The Group Home Managers and I are heading up the planning of all outings from the homes at this time. Our goal is to include the parents/guardians in some of our bigger outings so that you are able to make memories with your loved ones. Keep a look out for messages from your Group Home Manager regarding outings! Coming up in April we have an Easter Party at the DuPage County Fair Grounds on April 13th, and the Run Walk Roll at our Bloomingdale location on April 28th.

I look forward to continuing working with you all in my new roll and cannot wait to see some of you on outings with us! As always, please feel free to reach out to me with any Group Home Manager concerns, staff concerns, and resident concerns.

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Upcoming Resident Birthdays

April

Sammy D.
Erin H.
Shelly B.
Bill W.
Mary C.
Suzy Z.
Ray U.
Brenda J.
George F.
Robert D.
Rosie K.
Rosie B.

May

Reggie T.
Scott E.
Denny S.
Cheryl N.
Jimmy K.
Heather M.
Jackie W.
Kelly C.
Joey K.
Mac S.
Justin P.

June

Rachael B.
Danny K.
Lizzie V.
Selena C.
Megan K.
Mike F.
Deanna W.
Chrissy F.
Julian P.

Community Day Services Updates



Yes, you read that right! DT (Developmental Training) is now CDS (Community Day Services).

Please bear with us as we adjust to our new name. The classrooms have been busy with seasonal-related curriculum and much celebration! We had a marvelous Valentine's Day Party filled with teddy bears donated by the Chicago Steel Hockey Team. They were so kind to donate the giant teddy bear we used for a backdrop for our Valentine's pictures. Since then, he has graced our bench at CDS assuming many positions and creating quite a laugh for residents, community clients and staff alike. Our Saint Patrick's Day party was a sea of green! Please reach out to your DI if you'd like to attend one of our parties.



The Developmental Instructors have been busy incorporating curriculum and opportunities for the residents and community clients with the following monthly themes:

- January-Winter Wonders (winter sports, winter animals, and winter food)
 - February-Black History Month (History, people, food, traditions)
 - March-All Things Irish (locations, food, people, traditions)
- For more information, please check the Marklund website for our CDS curriculum monthly calendars.

This team is incredibly busy scheduling recreational outings, vocational opportunities and in-house events that keep our residents and community clients engaged. We have many new projects we are beginning, including offering more in-house vocational opportunities and providing our residents and community clients more opportunities to be outside enjoying the weather. We plan to makeover our CDS patio and use it regularly. We will have a butterfly-learning center and start growing vegetables this spring. We are looking forward to BBQs and simply being outside. If you are interested in participating or have any ideas, please contact me at jstefanik@marklund.org.

Jeannie Stefanik, Community Day Services Program Manager

Nursing Services Updates

Happy Spring everyone! Hope this newsletter finds you enjoying some warmer weather!

Just a quick update on nursing. We are pleased to welcome Carlie Draeger, RN, to the Nurse Case Manager Team. Carlie has been the overnight shift nurse at Tommy and Sayers for a little over a year, and has come to know our residents in those homes very well. She will be assuming the Nurse Case Manager role in Tommy Home given her experience there. Robin will be transitioning back to Richard Home.

We would also like to welcome Carrie Little, RN, as the new overnight nurse for Tommy and Sayers, and several new part time members of our team; Sarah Zisner, Danielle Knisley, and Lupe Camargo.

We survived our flu outbreak during February. Unfortunately, the vaccine was not as effective as it has been in previous years. The virus constantly mutates over the flu season and that's what presents the challenge to those developing the vaccines.

Please feel free to contact me with questions at 630-593-5483.

Bev Gallagher, RN DON



Updates From the Homes

MDH

MDH is March House of the Month! The staff will be getting a pizza party and a basket of prizes to choose from for all of their hard work!!

All of the homes on campus got new Smart TVs and we raffled off the old ones to staff! Chrissy K was the lucky winner at MDH!

MDH participates in Summer Games 6/8!

-Ryan



MHH

Residents have been enjoying watching their favorite shows and concerts in our new big screen TV with sound bar.

The next parent potluck dinner
Wednesday, April 17, 2019 at 6 pm.

Theme: Mexican

Parents/guardians are encouraged to participate in community outings with their child or loved one. Please contact Yesli Ontiveros, TAA at 630-873-9358 if interested.

-Lem



MRH

Richard Home Lead PSP, Andrea, has been busy "Spring Cleaning" and decorating the home. She added a wonderful new table to our entry way! We have been grateful to enjoy large group outings this past month with bowling and a play at St. Peter's Church in Geneva. We have been taking advantage of warmer days and some fresh air!



-Gina



MSH

Very soon you will see a new face at the Sayers Home. Bernadette Pauls will begin her role as the Group Home Manager on April 7th. We are currently getting the home ready for spring, making sure all residents have a photo on the wall in the home, and getting the home ready for Spring!! The residents are all excited about warmer weather and getting out in to the community more often!

-Britt

MTH



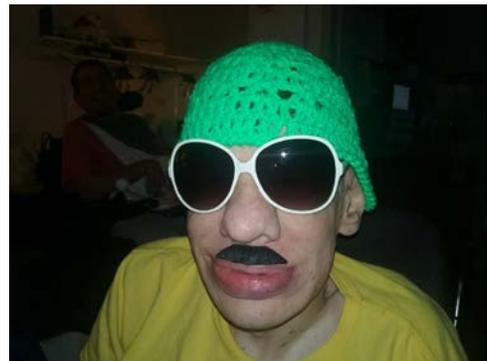
Tommy Home has a lot of upcoming birthday's and events! We are very excited, like all the other homes, for the warmer weather!

-Devyn



MVH

MVH has certainly had a rough start to the year – with the passing of 2 dear friends, Ashish and Dan, and the relocation of Brad. Not to mention the horrid weather and the flu. And while our hearts remain mournful, well you could call us the Timex House – because we are ticking away! Baseball has started, Easter is on our minds, the weather is warming, staffing is improving, there is a lightness in the air and new friends are melting our hearts. Darren provides us with joy and Jacob's visits have caught the interest of those that live here. We are welcoming Spring with open arms.



-Sue