



Important Update re: COVID-19

from Gil Fonger, President & CEO

Sept. 21, 2020, 2:00 p.m.

Exciting news to share today!

- **Geneva & Bloomingdale sites move to Phase 3! Indoor visits allowed with restrictions.**

Based on meeting requirements for the State of Illinois Long Term Care Reopening Plan, the Marklund Hyde Center and Philip Center have **moved into Phase 3**. While **Outdoor Visits** remain the preferred option during Phase 3, **Indoor Visits will be allowed with the following guidelines. These guidelines are meant to lessen the risk of exposure to our residents and staff. Keep in mind, any positive test will move the affected site back to Phase 1.**

- ◇ Outdoor visits remain the preferred option during Phase 3 due to decreased risk of exposure to COVID-19 for all residents and staff in our facilities. When weather or other circumstances do not allow for outdoor visits, indoor visits may be scheduled.
- ◇ Visits are by appointment only. Please call the facility to **schedule a visit**. Each indoor visit will be **limited to 30 minutes** to allow for thorough cleaning/disinfection between scheduled visits.
- ◇ **Indoor Visiting Hours: Monday – Friday 9:00 a.m. – 3:00 p.m.**
- ◇ Evening/weekend visits are available **upon request and if staffing/circumstances allow**.
- ◇ Visitors must be **at least 18-years old** and are limited to parents/guardians, siblings, and individuals listed on the guardian's approved visitation list. Residents may have up to **two visitors at a time**, but visitors must be from **the same household** if visiting together. (Exceptions **may** be made for younger siblings and compassionate care visits.)
- ◇ Visitors must remain in the designated meeting area, **and will not be able to use the building's facilities (restrooms, water fountains, etc.)**
- ◇ Visitors **must be pre-screened on the phone** by facility staff between 12-24 hours before their appointment time and be screened in person by facility staff at the time of their appointment.
- ◇ Visitors **with any of the CDC COVID-19 Symptoms** (<https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html>) should **not visit the facility!** Please review the symptom list each time before coming to Marklund as the listed symptoms may change.

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- ◇ Visitors must notify the facility's Administrator or Director of Nursing immediately **if they develop any of the COVID-19 symptoms** listed on the CDC website within the three days following their visit.
- ◇ Residents with any of the COVID-19 symptoms listed on the CDC website **will not be able to have in-person visits**. Virtual visitation may be possible as an alternative for some of these situations.
- ◇ **All visitors must wear a face covering/face mask at all times when on Marklund property for a visit, maintain a distance of at least 6 feet from residents, and practice proper hand hygiene** as directed by Marklund staff.

The Indoor Visitation Fact Sheet is attached to the email, and is also available on the Marklund website at www.marklund.org.

In addition, I am pleased to report that by moving into Phase 3, our residents will also have some restrictions removed regarding activities. We will be allowed to resume the following:

- ◇ **Outings for residents** off facility grounds (modified to meet social distancing requirements, and outdoor settings preferred)
- ◇ **Communal dining** as long as residents can maintain 6-foot distance (formerly limited to 25% of seating capacity)
- ◇ **On-site hair salons** can open.

- **Wasmond Center employees have negative test results**

More great news! We are very pleased to report that in addition to the first round of COVID-19 tests that were negative for residents, the first round of tests completed on **MWC staff have also come back negative**. Only those who may have come in contact with the one staff member who had a positive result two weeks ago are being tested. We are still awaiting results of the second round of tests for those residents who had been identified through the contact tracing process. Employees will also take part in second-round testing this week.

Since MWC is currently in the testing process, it must remain in Phase 2. We anticipate it progressing to Phase 3 in the near future.

Thank you for your patience and understanding.

GILBERT FONGER, President & CEO

Questions for Gil Fonger?

Reach him via phone at 630-593-5476 or email gfonger@marklund.org.