

May 3, 2024

Board of Directors,

Here are a few highlights over the past month:

- Since my last report, Marklund has received **\$2.0M** from the State of Illinois. Our A/R for Residential and Community Day Services, through April is **\$4.8M** (\$200K more than last month). We are currently using **\$3.2M** (\$500K more than last month) of our \$10M line of credit.
- We are **STILL** waiting on funds (\$4.3M) from our application for the **Employee Retention Credit**. Our latest update was on April 3 and the company we are working with said that “although the current processing timelines are clearly longer than previous, there have been indications that processing may pick up.” Our amended return was filed on June 27. The company had previously reported that in their experience refunds usually take 6 – 8 months.
- We are very happy to have our three staff members back, who were suspended because of the **MHC incident**. We are thankful that the Kane County Sheriff informed us that they are no longer suspects; which means **NO CURRENT** staff member is a suspect. Along with the sheriff, we are continuing to cooperate with IDPH surveyors. Last week we started sending out weekly updates (*Communication Today*) to our staff, parent/guardians and board to make sure that everyone is being kept well informed.
- We just finished Week 14 of our 16-week **strategic retention initiative**. As I shared at the Board meeting last month, our PSP 90-Day Retention is **17% higher** than the last two years after just one month of the initiative! Here are some other highlights to share:
  - 28 new PSPs; only 4 separations
  - 7 new Nurses: 0 separations
  - 19 new Paraprofessionals; 4 separations
  - 62% decrease in Nurse, PSP and Para absences
  - 54 newbies still within their 90-day training period
  - 8 new staff have reached their 90-day graduation

We will be working on our sustainability plan over the next two weeks as we continue to practice what we have developed during the initiative.

- The **MWC expansion/renovation** is picking up a lot of momentum. The temporary parking lot that we were able to build with the approval of ComEd has been **MUCH** appreciated by the staff. They are currently working on the new parking lot and building pad/foundation for the expansion. Here is an update on the timeframe:
  - **Site work** – 3/11/24 – 10/28/24
  - **Phase 1** – Expansion – 5/20/24 – 1/27/25
  - **Phase 2** – South renovation (move residents to expansion) – 1/27/25 – 5/12/25
  - **Phase 3** – Renovate North/MDS & CDS (move south residents back, move north residents permanently to expansion) – 5/12/25 – 9/1/25
  - **Final inspection/occupancy** – 8/18/25 – 9/1/25

- We have begun preliminary discussion on the **MPC transition**. We could start moving residents from Bloomingdale in June 2025. We will work with an architect on needed modifications to the current facility in anticipation of demolishing the residential portion (keeping the admin building and Ann Haskins Center). This work could start as early as July – August 2025.
- The annual **Volunteer Appreciation Event** was held Saturday, April 27, at St. Andrews Golf and Country Club in West Chicago, with close to 120 in attendance (double what we had last year!). Congratulations to **Karyn and Duane Fitch** on receiving the **2023 Marklund Hero Award**. Thanks to **Howard Brandeisky, Carol Donahue, Karyn Fitch, and Mike Herlihy** for attending.
- The **Run, Walk & Roll-Bloomingdale 5K/1M** took place on **Sunday April 21**. What a beautiful day! We had 482 participants, and raised \$51,000 in net revenue. Thanks to **Ari Smith, Karyn Fitch, Carie Carney, Dan Foley and Yaneth Medina** for their sponsorships and support!
- The 42<sup>nd</sup> **Annual Golf Classic** will take place on **Thursday, June 6**, at Cog Hill. Thanks to those of you who have already signed up! Dubsdread is full, but we still have a few foursomes left on Course 1. For registration information, please visit <https://www.marklund.org/golfclassic/>
- Save-the-Date: “**Marklund Summer Smash**” Outdoor Donor Appreciation Event on the Geneva Campus – **June 27, 6-8 pm**. Family friendly event, joining staff and residents for games, food and live music!
- **Project WOW** (Walls of Wasmond) kicked off on May 1 and will run through the end of June. This is our annual Peer2Peer campaign for MWC This year we will focus it on the renovation/expansion project. Thanks to those of you who have already made a gift or pledge to the campaign! For more information or room naming opportunities, please visit: [https://p2p.onecause.com/wallsofwasmond?bbeml=tp-CYBscHFPjkKyseRkS1Gm1A.jgdnHd2foaUSM9nI\\_vzbr\\_A.rJ6TczhuWVkkK4LWl2y7-LRw.l6gCpgC10E0a9V8IXmKR2cg](https://p2p.onecause.com/wallsofwasmond?bbeml=tp-CYBscHFPjkKyseRkS1Gm1A.jgdnHd2foaUSM9nI_vzbr_A.rJ6TczhuWVkkK4LWl2y7-LRw.l6gCpgC10E0a9V8IXmKR2cg) Brochure is attached.
- The board dates for **2024**: May 23 (Finance), **June 20, August 8** (Board Retreat - FEC), and **October 30**. All of these dates should be in your Outlook.

**Thank you** for your support and for all that you do to make our mission and vision a reality.

God bless you!

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